

# Superior Omnichannel Experience

## About

Jesus Caviedes (Global Commercial Development Head) and Alexandra Witt (Service Improvement Head) take us through a journey of One Commercial Model and its 8 components

- *Learn about the essentials, regions' experience and their achievements from regional leaders*
- *A sneak peek at our Service Delivery Transformation and the Superior loveable Omnichannel Experience.*

## Additional Info.

### Session Dynamics

- Presentation
- Videos
- Kahoot & Yammer
- Q&As

**Pre-reads: Yes (See Registration landing page)**

